

# Website Accessibility Statement

## Using this website

This website is managed and owned by Merton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software and
- Listen to most of the website using a screen reader

We've also tried to make the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

## What to do if you can't access parts of this website

If you need information on this website in a different format please contact the Clerk:

Email: [clerkmertonpc@gmail.com](mailto:clerkmertonpc@gmail.com)

Telephone – 01865-331481

We'll consider your request and get back to you in within 20 days (but usually sooner).

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or you think we're not meeting accessibility requirements please contact the Parish Clerk.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we

respond to your complaint, please contact the Equality Advisory and Support Service (EASS) at <https://www.equalityadvisoryservice.com/>

## **Technical information about this website's accessibility**

Merton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

## **Content that's not within the scope of the accessibility regulations**

Many of our older PDF documents may not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. However, if there is a particular document you need converting please let us know and if at all possible we will update it.

Any new PDFs we publish will meet accessibility standards